

Sub-processors

Simulcation — Datacenter Simulation Platform

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Simulcation uses the third-party service providers ("sub-processors") listed below to help operate the Service. Each acts on our instructions under appropriate data-protection terms. This page reflects our current sub-processors; see our Privacy Notice and, for institutions, our Data Processing Agreement for more detail.

Sub-processor	Purpose	Location
Hetzner Online GmbH	Cloud hosting and infrastructure	Germany (EU)
Cloudflare	CDN, DNS and security	EU / United States (global)
Clerk	Authentication and account security	United States
Sentry	Error and performance monitoring	EU / United States
Stripe	Payment processing (paid tiers / billing contact)	EU / United States
GoDaddy / Microsoft 365	Transactional and account email	EU / United States

1. Changes to this list

We notify customers of any intended addition or replacement of a sub-processor with reasonable advance notice, giving them the opportunity to object on reasonable data-protection grounds.

2. International transfers

Where personal data is transferred outside Switzerland or the EU/EEA (for example to the United States), we rely on appropriate safeguards — in particular the EU Standard Contractual Clauses together with the Swiss addendum recognised by the Federal Data Protection and Information Commissioner (FDPIIC), or another lawful transfer mechanism.

3. Questions

Contact us at info@simulcation.com.

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